

Join Our Team!

Named a Top Workplace in 2015 and 2016 in Toledo by *The Toledo Blade*

Central Station Dispatcher - Holland, OH



We are only hiring for 2nd Shift (3pm-11pm).

Position Summary

This position is responsible for providing prompt and excellent customer service to our monitored alarm customers. A dispatcher's main responsibility is utilizing our automation software to process and respond to residential and commercial alarm signals. Response to alarms includes notifying customers in a prompt and professional manner, dispatching proper authorities and properly documenting the event. Some alarm system troubleshooting with the customers is required. Dispatchers will work closely with our field technicians to test alarm signals and confirm proper function of customer security systems. There is opportunity to advance quickly with additional responsibilities and compensation. Thorough hands on training will be provided.

Specific Job Requirements

- High school graduate or GED equivalent
- Good trouble shooting skills
- Technologically savvy
- Positive. Team oriented attitude
- Excellent customer service skills
- Ability to multitask data entry while handling a multiple phone line system
- Good organizational and time management skills
- Reliable work ethic, timeliness and transportation
- Looking for long term employment/career
- Strong typing ability
- Customer service or call center experience preferred

Pre Hire Screening: A job candidate must pass a drug and background check in advance of hire. References will be called to confirm previous experience.

Benefits: At Habitec we know that our people are our most valuable asset, and we are pleased to offer a substantial benefits package and overtime opportunities. Benefits include medical, life and disability insurance, 401K and vacation/sick pay.

Habitec Security is an equal opportunity employer.



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About Habitec Security: Habitec Security, founded in 1972, is headquartered in Holland, Ohio and has two full-service branches in Columbus, Ohio and Charlevoix, Michigan. Habitec is ranked as the 53rd largest electronic security companies in the country according to the top 100 rankings compiled by the Security Distributing & Marketing (SDM). Habitec, one of the largest family-owned and operated security companies in the Midwest, monitors all of their 17,000 customers from their own U.L. monitoring center. The Habitec team consists of over 80 employees with an average of 20+ years in the security industry and are leaders in residential and commercial security systems. For more information visit us at habitecsecurity.com



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